

ZIP WATER UK LIMITED

Date: July 2026

PROMOTIONAL TERMS AND CONDITIONS
TRADE-IN OFFER 2026

1. APPLICATION OF THESE TERMS

1.1 These Promotional Terms and Conditions (the "Promotion Terms") govern participation in the Water Boiler Trade-In Offer 2026 (the "Promotion") operated by Zip Water UK Limited ("Zip", "we", "us"). They must be read alongside the General Promotion Terms and Conditions and apply exclusively to this Promotion.

1.2 These Promotion Terms are supplemental to, and must be read in conjunction with, the applicable Zip Water Standard Terms and Conditions of Sale, the Terms and Conditions for the HydroCare Service Plan, or the Terms and Conditions for Rental, as the case may be, which govern the purchase of products, hire of products, or receipt of services from Zip Water.

2. PROMOTION DETAILS

2.1 Eligible customers who purchase a qualifying G5 Commercial HydroTap as an upgrade from an existing non-Zip water boiler (including, but not limited to, kettles, countertop water boilers, on-wall water boilers, and multi-functional taps) shall be entitled to a discount of up to GBP2,500/40% on the new commercial HydroTap, subject to the conditions set out herein.

2.2 Qualifying Products: The Promotion applies solely to the Commercial G5 HydroTap range.

2.3 Promotional Period: 1 July 2026 to 30 September 2026 (inclusive) (the "Promotional Period").

2.4 Claim Deadline: All claims must be submitted on or before 30 September 2026.

3. ELIGIBILITY

3.1 To be eligible to participate in this Promotion, a customer must satisfy all of the following conditions:

- the purchase must be made, and paid for in full, by 31 October 2026;
- the customer must quote the offer code "TR26" when completing the relevant enquiry form;
- the customer must have received a formal written quotation from an authorised Zip representative for a minimum of one (1) G5 Commercial HydroTap by 30 September 2026; and
- the order must be placed directly with Zip Water UK and received by Zip no later than 31 October 2026.

3.2 This Promotion is available solely through Zip Water UK direct channels. Orders placed through any other route will not qualify.

4. MAXIMUM DISCOUNT AND STRUCTURE

4.1 The maximum discount available under this Promotion is GBP2,500. The actual discount awarded is dependent upon the specific G5 Commercial HydroTap model purchased and is structured as follows:

- Boiling Only: GBP1,500 discount off the Zip 2026 Commercial Price List.
- Boiling and Chilled: GBP2,000 discount off the Zip 2026 Commercial Price List.
- Boiling, Chilled and Sparkling: GBP2,500 discount off the Zip 2026 Commercial Price List.

4.2 The discount is comprised of a combination of the following elements (subject to the model purchased and eligibility): a named reduction off the recommended retail price of the applicable G5 Commercial HydroTap; complimentary accessories including a font and limescale filter where required; complimentary installation; and complimentary removal and recycling of the existing boiling tap being replaced.

4.3 The full Zip Water Commercial Price List is available at:

<https://www.zipwater.co.uk/resources#price-lists>

4.4 Maximum Claims: One (1) claim per customer account. This allowance may be applied across multiple qualifying products within the same account.

4.5 No other discounts, promotions, or special offers may be applied in conjunction with this Promotion. The discount under this Promotion is applicable only to the purchase of a G5 Commercial HydroTap directly from Zip Water UK.

5. EXCLUSIONS

5.1 This Promotion is not open to the following persons or entities:

- wholesalers, resellers, retailers, and participating stockists;
- employees of Zip Water UK Limited or any associated company; and
- any person or organisation otherwise connected with the running of this Promotion.

5.2 This Promotion is available to customers located within the United Kingdom of Great Britain and Northern Ireland (comprising England, Scotland, Wales, and Northern Ireland) only. It is not available to persons resident outside of the United Kingdom.

5.3 This Promotion does not apply to Residential HydroTap products. Residential products are expressly excluded from the scope of this Promotion.

6. GENERAL

6.1 Zip Water UK Limited reserves the right to withdraw, amend, or extend this Promotion at any time without prior notice, subject to any rights already accrued by eligible customers.

6.2 Zip Water UK Limited's decision on all matters relating to this Promotion shall be final and binding. No correspondence will be entered into.

6.3 These Promotion Terms shall be governed by and construed in accordance with the laws of England and Wales. Any dispute arising in connection with this Promotion shall be subject to the exclusive jurisdiction of the courts of England and Wales.

6.4 For the full Promotional Terms and Conditions, please refer to the Zip Water UK website or contact your authorised Zip representative directly.