ZIP WATER UK

1. GENERAL PROMOTION TERMS AND CONDITIONS (PROMOTION TERMS)

1.1 These Promotion Terms and Conditions apply to any offers and promotional sales run by Zip (Promotions) and must be read alongside a Promotion's specific conditions. These terms and conditions apply to Promotions only. Please refer to the Zip Water Standard Terms and Conditions of Sale, Terms and Conditions for the HydroCare Service Plan, or Terms and Conditions for Rental for the general terms on which you purchase products, hire products or receive services from Zip Water. For any prize draw you participate in, please see the separate prize draw terms and conditions.

2. ELIGIBILITY TO TAKE PART IN A PROMOTION

2.1 The Promotion is only valid for purchases made and paid for in full during the promotional period (as set out) and is subject to any other conditions set out in relation to the Promotion.

2.2 Customers will only be eligible for the Promotion if they have purchased the qualifying product or service specified in the Promotion (Qualifying Product or Qualifying Services).

2.3 The Promotion is only available to eligible customers as described and is not available to persons/organisations listed in the exclusions.

2.4 Only the original purchaser will be eligible to take part in the Promotion.

2.5 Customers participating in Promotions shall not resell the Qualifying Products or other products connected to the Promotion on an auction website or click-through website. Zip may exclude customers from participating in the Promotion and any further promotions run by Zip.

2.6 Zip may disqualify from the Promotion (and any future promotions) any customer who submits false, incorrect, misleading or fraudulent information in order to participate in the Promotion, and where appropriate may refer the matter to law enforcement authorities.

2.7 Where the Customer returns a Qualifying Product to Zip or the relevant retailer, or cancels a Qualifying Service, the Customer's right to take advantage of the Promotion will terminate from the date of return or cancellation. Where appropriate, Zip may take steps to recover any discount/credit given or product/reward supplied under the Promotion and any refund will take into account any discounts or credits provided.

2.8 Refurbished Zip products or products purchased under rental plans are not eligible for the Promotion.

3. RESTRICTIONS ON THE PROMOTION

3.1 Customers cannot (a) claim more than the maximum reward available for a Promotion, and (b) submit more than the maximum number of applications per customer or customer account as set out for the Promotion.

3.2 Unless otherwise indicated, Customers cannot take advantage of more than one Promotion at any time. For example, any promotional or discount codes cannot be used in conjunction with any other offer or promotion.

3.3 Qualifying Products or products connected with the Promotion (a) produced for residential or domestic use, shall only be used in private residences; and (b) produced for industrial use, shall only be used in industrial or office buildings. Where Zip has reason to believe that its products are not being used in accordance with this paragraph, it will terminate the Promotion immediately.

3.4 Promotions are offered in good faith. Customers must not use or apply a promotional reward in a way that, in Zip's opinion, undermines or jeopardises Zip's (its products and/or services') reputation.

3.5 Where Zip terminates a Customer's participation in a Promotion, it will immediately stop supplying any products or services which form part of the Promotion and/or any promotional rewards such as rebates, to the Customer's accounts and Zip may take steps to recover any discount/credit given or product/reward supplied under the Promotion. This right does not impact any other legal rights or remedies that Zip may have against the Customer.

4. WITHDRAWAL OF THE PROMOTION

4.1 All Promotions are subject to availability.

4.2 Zip reserves the right to amend these Promotion Terms or to void, suspend, cancel or amend the Promotion where necessary. If this occurs, Zip will take reasonable steps to avoid disappointment and will give reasonable notice to affected Customers. Zip may choose to offer a refund or a substitute Promotion to affected Customers.

5. PRIVACY AND DATA PROTECTION

5.1 Any personal information supplied by you to Zip will be used in accordance with Zip's privacy policy here or go to www.zipwater.co.uk/privacy-policy.

6. GENERAL

6.1 1 All decisions made by Zip regarding any Promotions, will be final and binding. If Zip has any reason to believe there has been a breach of the Promotion Terms, Zip may exclude a customer from participating in the Promotion and any future promotions.

6.2 Zip is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that these may prevent the Customer from or otherwise obstruct him/her in from participating in the Promotion.